

# Triolab Oy's corporate responsibility and environmental policy

# Three areas of responsibility

Triolab's environmental and corporate responsibility policy is divided into three areas in accordance with the responsibility programme of AddLife Ab, the group that owns our company. Triolab is a responsible distributor that takes the environmental aspects into account in the transport of products, travel of people and use of facilities. Triolab is also a responsible market participant with fair business activities, respect for its competitors, and open and transparent communications. In addition, Triolab is a responsible employer that takes care of its statutory duties and responsibilities, creates a safe work environment, and treats all employees equally and fairly.

## 1. Responsible market participant

Responsible market participants abide by laws and regulations. Responsible companies also respect their competitors and participate in tenders fairly. Responsible companies communicate on their business activities to their customers and stakeholders openly and honestly. These actions also result in long-lasting and productive partnerships. Triolab is committed to the ethical guidelines of the Sailab association. A company that operates responsibly also seeks to detect and propose financially and ethically favourable overall solutions.

## 2. Responsible employer

The job satisfaction of Triolab employees is monitored with annual surveys. The survey results are presented to the entire personnel. Our annual schedule also includes regular documented personal development discussions with follow-up discussions. Any problems are discussed and actions are taken in response. Our overall goal is to create a safe, people-oriented work environment.

We strive to ensure during the recruitment process that all new employees fit in our work community. We invest plenty of time in the induction of new employees, and they are provided with clear explanations on what is expected of them. Triolab has established a working group for development and a well-being committee that aim at providing all employees the opportunity to develop their work without any excess work-load as well as the chance to network, have fun and get energised with their co-workers.

# 3. Responsibility for the environment

The goal of Triolab's environmental policy is to protect the environment and promote sustainable development. The policy is based on the sustainability principles of AddLife Group, our owner. Environmental work is managed as part of Triolab's management system, and it has been documented as part of quality management procedures.

#### **Environmental impact assessment**

Triolab Oy's most significant environmental impacts are created by the transport of products, the travel of our personnel and the use of energy at our locations. Triolab has carried out emission calculations for Scope 1 and 2 since 2021.



#### **Environmental risks**

Triolab Oy assesses its environmental risks as part of the company's risk management procedure and defines actions to mitigate the risks. The most significant environmental risks are climate warming due to direct and indirect carbon dioxide emissions and the potential environmental load from harmful compounds included in the manufacturing process of the products.

#### Goals

Triolab's goal is to identify and prevent any harmful effects on the environment caused by its operations. The goal is to decrease carbon dioxide emissions and set environmental criteria for suppliers. Whenever possible, a more environmentally friendly option is sought for activities. Triolab takes the environmental goals of its owner, the AddLife Group, into account in its operations.

#### Actions

Carbon dioxide emissions resulting from the transport of products are minimised by optimising transports to Triolab's warehouse and customers. Careful inventory management and purchase planning are used to minimise waste. The car policy is used to affect the carbon dioxide emissions from the personnel's travel.

The electricity contract for our premises includes 100% renewable energy. Our heating is mostly renewable. Environmental risks related to products are reduced by paying attention to environmental awareness and sustainability in the selection and evaluation of suppliers. Professional maintenance service is offered for equipment to extend its life cycle. We deliver instructions for proper handling with our products and take care of the recycling and disposal of equipment.

The environmental policy and actions are communicated to the personnel, suppliers, customers and other stakeholders.

Triolab follows the relevant laws and regulations in all its operations.

#### Follow-up and development

The environmental goals and the effectiveness and compliance of the system are followed up as part of the management review. The development of environmental actions is part of development operations, and it is carried out with a systematic and risk-based approach.